

## Girl Scout Experience Box | Frequently Asked Questions (FAQs)

The Girl Scout Experience Box (GSEB) provides new Daisy troops with a monthly supply box that includes everything they need to have fun and fulfilling troop meetings. This complimentary resource will follow the [Daisy First Year Troop Plan](#) and be delivered directly to one troop leader per troop. Information on the Girl Scout Experience Boxes can be found on our website at [www.gsnnj.org/GSBox](http://www.gsnnj.org/GSBox)

### The Basics

#### **Q: What is the Girl Scout Experience Box?**

**A:** The Girl Scout Experience Box is a program to provide leaders of first-year Girl Scout Daisy troops (grades K–1 in the 2024/2025 school year) with an amazing resource. Starting in August 2024, new eligible Daisy troop leaders will receive a monthly supply box filled with step-by-step instructions, ready-to-go supplies, and thoughtful script suggestions. This complimentary resource will follow the [Daisy First Year Troop Plan](#) and be delivered directly to troop leaders.

#### **Q: What comes in the box?**

**A:** Each box contains a meeting guide with activity outlines and thoughtful script suggestions. Supplies needed to complete each activity, such as kid-friendly scissors, crayons, and paper plates, are also included. You'll have everything you need to feel confident leading your Girl Scout meeting and build a stock of durable supplies you can use in future meetings!

#### **Q: Are the boxes available in languages other than English?**

**A:** Yes! We're thrilled to offer the Girl Scout Experience Box in English and Spanish. You can request Spanish materials by contacting Customer Care at [customercare@gsnnj.org](mailto:customercare@gsnnj.org)

#### **Q: My troop isn't a first-year Daisy troop. Can we still participate?**

**A:** The Girl Scout Experience Box is built to support the [Daisy First Year Troop Plan](#), so the program isn't appropriate for other program levels. We encourage you to chat with a staff member at GSNNJ about all the resources available to volunteers to help you create an awesome troop year.

#### **Q: Are all new Daisy troops required to participate?**

**A:** No, troops are not required to participate. Connect with a staff member at GSNNJ to learn more about the resources available to Girl Scout volunteers and determine if this program is the right fit for you and your troop.

**Q: Can Multi-level troops participate?**

**A:** The Girl Scout Experience Boxes are designed with activities for Girl Scout Daisies (in grades K-1) only, however, in a multi-level troop if there are a minimum of four Daisies registered and the troop will be open to accepting more Daisies, then a multi-level troop may receive the boxes at the Council's discretion.

**Q: Can I just buy the boxes?**

**A:** No, the Girl Scout Experience Box is a complimentary resource for new Daisy troops, and boxes are not for sale. They are provided at no cost to eligible volunteers.

**Details for Participating Troops**

**Q: What are the eligibility requirements to participate?**

**A:** This is for new Daisy troops that include Girl Scouts entering kindergarten and/or first grade in the 2024/2025 school year and are participating together for the first time. To receive your first box, each new Daisy troop must:

- Register a minimum of four new Daisy Girl Scouts.
- Register at least one adult volunteer and submit a mailing address. Volunteers must be registered and submit a background check.
- Have a troop number.

**Q: Where and when will my boxes be delivered?**

**A:** Boxes will be delivered to the mailing address provided by a troop leader and follow the GSUSA shipping schedule. They will begin shipping in August 2024 to troops who have met the eligibility requirements by the first deadline.

**Q: What should I do with my troop while I wait for my first box to arrive?**

**A:** This is a great time to get to know your Girl Scouts and their families! Find time to play together at a local park, check out council-led events and camps, or try one of our [Girl Scout activities](#).

**Q: How many Girl Scouts will I receive supplies for? What if I add more Girl Scouts to my troop?**

**A:** Each box contains enough activity supplies to serve all Girl Scouts in your troop, and likely some extra supplies you can save for future meetings. Troop registration counts are updated with each shipment, so you'll have enough supplies as your troop grows. Contact GSNNJ for additional recruitment resources and support with building your troop. Want to invite more friends to join the fun? Use the "Invite Friends" link on the My Troop(s) tab in [myGS!](#)

**Q: How many supplies come in a standard box?**

**A: Standard box** has activity supplies for 12 girls. Troops with 8 or less Daisies registered on the deadline date will receive a standard box with supplies serving up to 12 girls.

**Supplemental box** has activity supplies for an additional 5 girls. Troops with 9 or more Daisies registered on the deadline date will receive a standard box and a supplemental box to support troop growth. The number of supplemental boxes shipped will depend on the number of girls registered.

**Q: Will I receive all the boxes?**

**A:** Every troop will receive the Welcome Box first, followed by the next box in the series. Each box is sent for a limited amount of time and starts shipping when the troop has a minimum of four Daisies registered.

**Q: Can I skip a box or change the order in which I receive them?**

**A:** No, we're not able to change the order in which you receive your boxes. You may, however, choose to use them in a different order, add other programming your Girl Scouts are interested in, or wait to use a box at a different time of year. Have more questions about planning your troop year? Please reach out to GSNNJ—we are here to support you!

**Additional Questions**

**Q: I haven't received any boxes. What do I do?**

**A:** Contact Customer Care at [customer care@gsnnj.org](mailto:customer care@gsnnj.org) for support with shipping issues—they are there to help!

**Q: I have feedback about the boxes. Who can I talk to?**

**A:** We appreciate it! Please [contact us](#) to share your thoughts.

**If you have additional questions regarding this program, contact our Customer Care staff at [customer care@gsnnj.org](mailto:customer care@gsnnj.org) or (973) 248-8200**